WITH PASSION FOR COFFEE

User manual

COFFEE QUEEN

Eminence hot´n´cold

U / EN

Your retail dealer

.....

.....

Rev. 090917

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OPERATING INSTRUCTIONS:

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We congratulate to your choice of a Coffee Queen Freshbrew machine.

Please read this manual before you take the machine into operation for the first time.

The manual contains important instructions for a safe and proper use of the machine.

Always keep this manual within reach for the user!

Coffee Queen / *Eminence hot´n´cold*

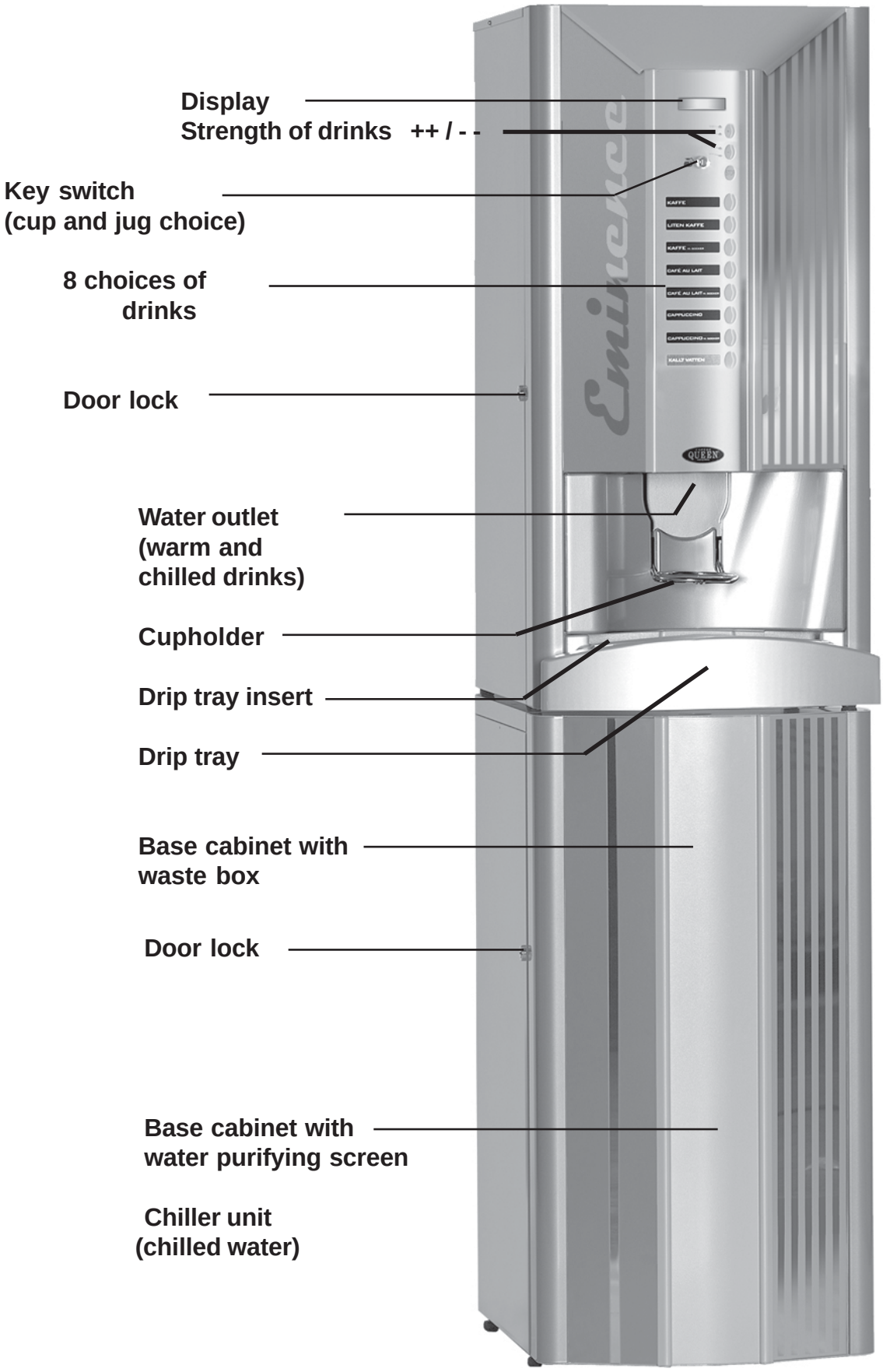
- Making coffee cup by cup
- Filtered cooling water
- Jug facility with key switch
- 8 choices of drinks,incl. cold water
- 3 ingredients canisters,
- Brewing mechanism with coffee filter
- Electronically temperature controlled
- Adjustable coffee strenght
- Illuminated cup while brewing
- Clock functions
- Base cabinet with storage and large waste bin (optional)
- Manufactured in stainless steel

Facts:

Height	1660mm
Width	420mm
Depth	580mm
Weight	63kg, packing approx.5kg
Tankage	2.4 litre
Electricity	230V/2200W+170W
Water connection	½"outside thread
Water purifying screen:	carbon filter (enclosed)
Refrigerator	HFC-134a

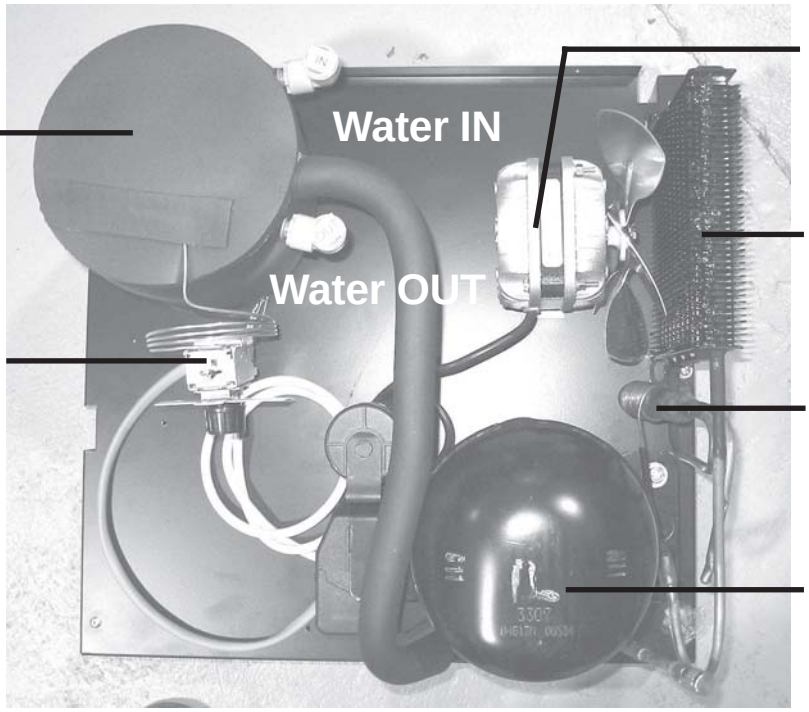
Capacity:

Cups of coffee	200 cups/filling
Chilled water	15-20 litre / hour
Ingredients canisters	3 st. (coffee, chocolate, topping).


Display
Strength of drinks ++ / - -
Key switch
(cup and jug choice)
8 choices of
drinks
Door lock
Water outlet
(warm and
chilled drinks)
Cupholder
Drip tray insert
Drip tray
Base cabinet with
waste box
Door lock
Base cabinet with
water purifying screen
Chiller unit
(chilled water)

Detail;	Ingredients;	Width;	Height;		Volum/litre;	Amount/unit
Canister;	coffee	160	250		5,3	1
Canister;	choco	78	250		2,55	1
Canister;	topping	78	250		2,55	1

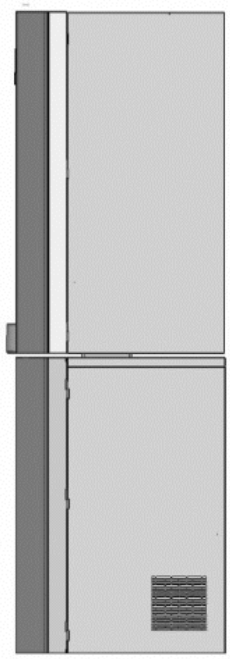
Waste box


Cooling unit
Water IN
Fan
Condenser
Water OUT
Thermostat
Dryer
Compressor

1. Place the brewer on a flat level and waterproof surface.

2. Assemble top cabinet and base cabinet with the enclosed screws M6 x 20.

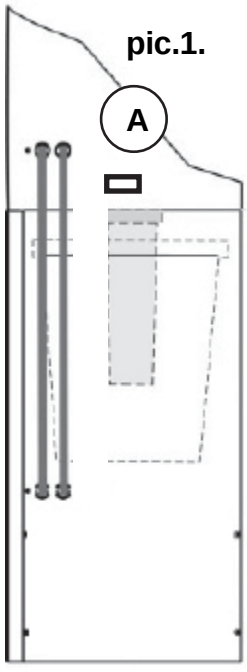
Screw M6 x 20



OBSERVE!
Make sure there is a space behind the machine for free flow of air.(minimum 10cm).

3a. **Apply the enclosed 8mm hose (A) (parallely),** between the over cabinet and base cabinet, left to left a.s.o. **3pcs.** (See fig.1).

pic.1.



NOTE!
Connect the chilled water unit cable to appliance plug on top cabinet.

<u>Connecting electricity to</u> <u>(upper cabinet)</u> **<u>machine</u>**<u>.</u>

4. Connect the electrical plug to a separate grounded wall socket 230V 10A.

Grounded wall socket 230V 10A

Connecting of water to machine, (over cabinet).

5. Connect attached water tube to cold water with an R 1/2".
Make sure that the water hose not are kinked anywhere when machine is pushed into place.

Please flush the water tube before connecting to machine, this to avoid any particles to damage the inlet valve.

6. Open the water inlet.

7. Turn on the switch inside the door.

Water is been filled into the tank automatically with 2,4 litres of water.
The heating will not start before the water level reaches the level sensor.

ON / OFF Switch

8. Close door.

<u>Set temperature is approx. 97ºC.</u>

9. **When the water is heated** up to right temperature. The text **”please wait”** will disappear.

10. **Turn off the machine.**

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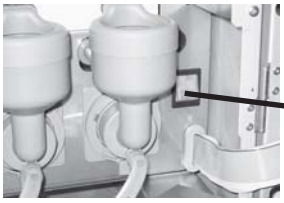


NOTE! Machine must be heated before chilled water can be in use.

11. **Push button for chilled water** until water is coming in a even flow.

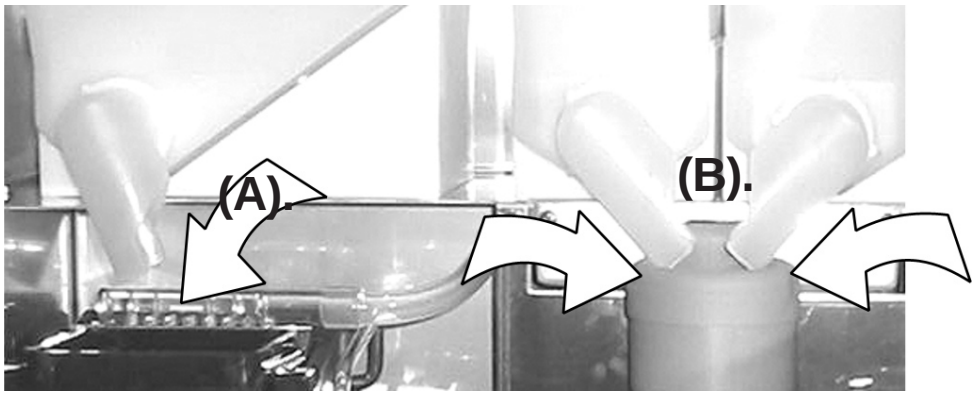
12. **<u>After approximately 10 minutes</u> machine is ready to use.**
(In the meantime water is getting cold).

13. Fill canisters with ingredients.

Take out (this to avoid unnecessery spillage in the machine) ingredient canisters and fill them with ingredients.

14. When placing the ingredient canisters;

Make sure that the outlet pipes on the ingredient canisters are touching the steam traps (B) and that the coffee powder will fall into the centre of the brew mechanism (A).



When the water is heated up to right temperature

The message **”please wait”** will disappear and Machine **is ready to use.**

Brewing of coffe. Chocolate etc.

1. Place a cup in the centre of the cup holder..

2. **The strength has a standard setting**,
if you wish to increase or decrease it, do as follows
if not continue to point 3.

Stronger drink;
Increase by pushing + or ++ for 5% or 10%
alternative
Weaker drink;
Decrease by pushing - or -- for 5% or 10%
(the indication lamp will go up or down depending of choice).

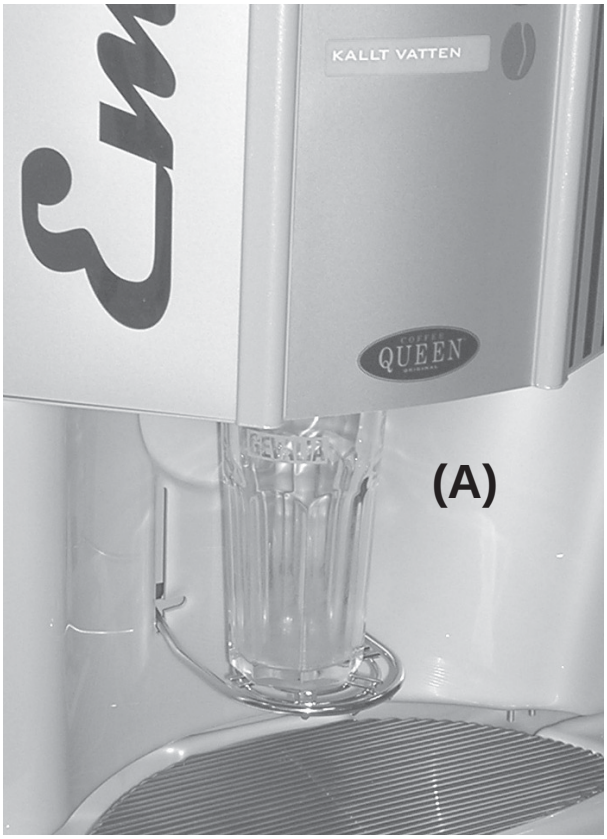
3. Choose drink by pushing on the button to the right of each menu
The display will show; ”Please wait”, and the cup will be illuminated.

4. Wait until the light on cup and the message ”Please wait”
has been turned off before you take your cup.

5. Enjoy your drink.

Chilled water in glass.

1. **Place a glas under the outlet for chilled water (A).**
   Then push button for chilled water.



Brewing of jug.

1. Place a jug in the centre of drip tray by lifting up the cupholder.

2. Turn on the key with jug symbole clockwise.

3. 6 cups of brewing is standard settings,

Change amount of cups by pushing + or - button.
Optional up to 12 cups or down to 1 cup brewing.

4. Push the button for drink 1.

5. Wait until the light and message ”Please wait” has been turned off before you take out the jug.

6. Serve a jug with good coffee.

Serving pot 1, 8L
art.nr. 110001

Serving pot 1,2L
art.nr. 1103091

Automatic cleaning of brew mechanism, mixing bowl:

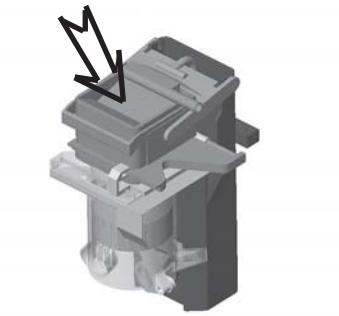
Shall been done every week.

The brewmechanism can easily be cleaned with the key switch in ”cup” (normal) position.

Fig.B

Fig. A

1. Turn the key slowly ninety degress and back again.
   Push button for drink 1 for 6 seconds.
2. After 4 seconds the signal will go faster.
3. After 6 seconds **The display shows;** ”Open door”
   ”load detergent”.
4. Fill 25gr cleaning agent (one portion bag fig.A) in to the brewmechanism fig. B. (will be supplied from your dealer).
5. **The display shows;** ”Close door”
6. **The display shows;** ” When ready press key”
   Place a jug into the drip tray and push button for drink 1
7. **The display shows;** ”Cleaning mixer” **(2....)**
8. **The display shows:** ”Rinsing coffee” ”Soak time:”
   The machine start to count down from 300 seconds.
9. **The display shows.** ”Brewer cycle” the machine is counting down.



To stop cleaning process: push ”Stop” button.
The brew mechanism will go back to start position.
NOTE! Dont stop the process when detergent has been loaded.
Then the cleaning must be finished.

IMPORTANT! Cleaning of brew house.

After the automatic cleaning program is finished. Clean brew house! This must be done, to make sure that you will remove residual detergents and coffee remains!

Dismantling and cleaning/washing brew house:

Do as follow in paragraph 10- 19. (See fig. 1,2,3,4 page11).

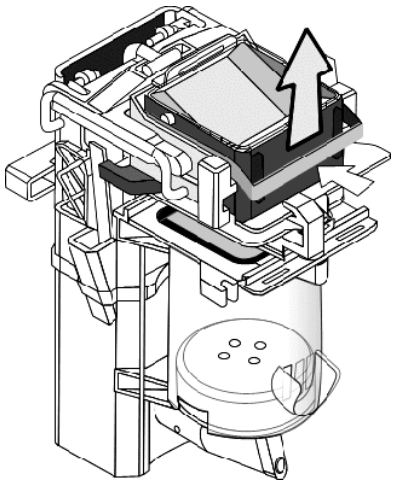
10. **Push ”+” button in 6 seconds**
11. The display shows: ”Change paper/Rotate” ”Push E/ +”
12. Push” **E**” button.
13. The display shows; ”Preparing paperload”.
14. The machine will rotate in position.
15. The display shows,”Change paper”
16. **Open door**, **dismantle**, clean and reassemble brew house. page 11.
17. Close door.
18. Machine is ready to use again.
19. Take out a cup of coffee and waste it just to make sure that there is nothing left of detergent.

If machine not will go back in start position. Restart machine.

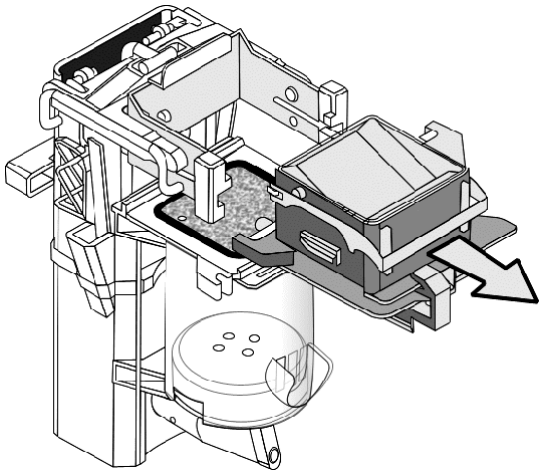
Dismantling and cleaning/washing brew house:

Dismantle brew house:

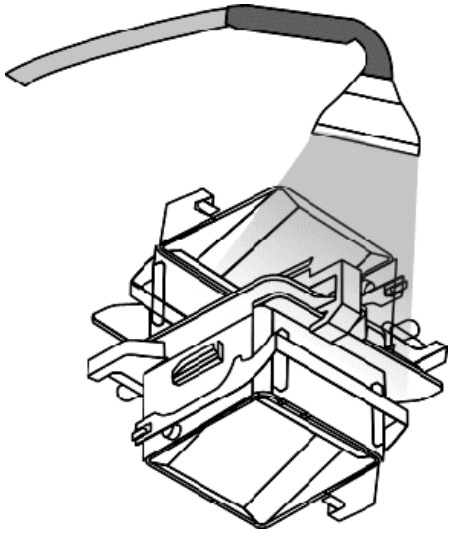
1.



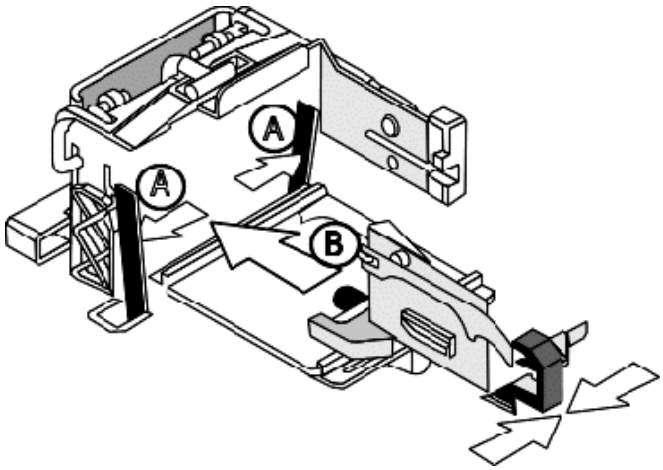
2.



3. Flush brew house!
To remove detergent and coffee remnants.



4. Reassemble brew house.
NOTE! When reassemble brew house make sure that (B) wiper are between (A) arms.



Weekly cleaning! Automatic cleaning of mixing bowl.

If you only wish to clean the mixer bowl ; Follow these instructions:

The mixer bowls can easily be cleaned with the key switch in ”cup” (normal) position.

Automatik cleaning of mixer bowl

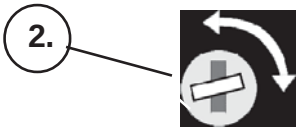
1. **Place a jug in the drip tray.**
2. Turn the key (1) slowly ninety degrees and back again.
3. **Push button (3) for 6 seconds.**

After 4 seconds the signal will go faster.

After 4 seconds the mixer bowl and the whipper house no.2 starts to be cleaned in 5 seconds.
The display shows: ”Cleaning 2”.

By cleaning means that water is flushed and whipper motor rotates.

Automatic cleaning of In/Outlet valves:
The In/Outlet valves can easily be cleaned with the key switch in ”cup” (normal) position.



1. **Place a jug in the drip tray.**

2. Turn the key slowly ninety degrees and back again.

3. **Push button for drink 1 and 2 at the same time for 6 seconds.**

   Keep buttons down.

   All In/Outlet valves will now start to open and close with 2 pulses/second in 10 seconds or as long as you hold the buttons.

   The display shows: ”Cleaning valves”.

4. Push button for drink 2 for making a brew cycle and flush remaining water and scale from the cleaning.

By cleaning is meant that valves ”knocks” away eventual scale and other particles which has been attached in the cylinders and that they are flushed away with the water.

Rotate brew mechanism without water or ingredients:

The brew mechanism can be rotated without water and ingredients with the key switch in ”cup” (normal) position.
To be used when brew mechanism has been dismounted forwashing and shall be remounted.

1. Push ”+” button for 6 seconds

After 4 seconds the signal will go faster.

The display shows: ”Change paper/Rotate”
”Push E/ +”

2. Push + button.

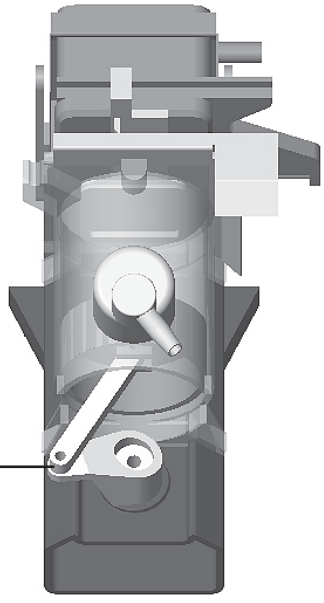
The display shows:”Rotate cycle without water”.

3. Push button for drink 2.

The display shows: ”Rotate”

The brew mechanism rotate one turn without water and ingredients and the mechanism falls into position if it has been dismounted.

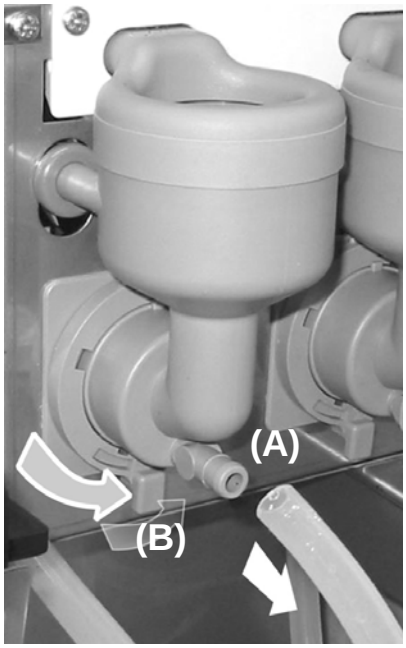
Observe! The push rod shall be in position ”8 o clock”
If not take out again and repeat the procedure.



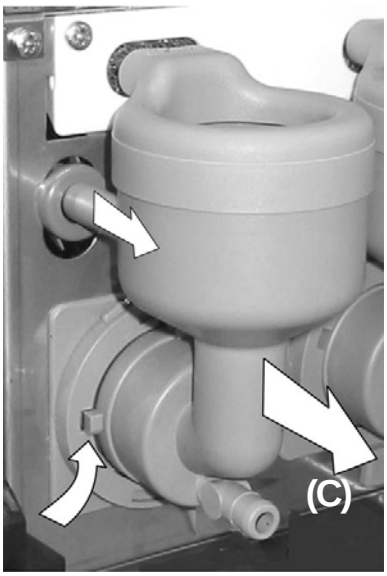
Eight (8) o clock.

Dismantle : Mixer system

1.
Loosen outlet hose **(A)** and turn lock knob **(B)** anti-clockwise.



2.
Loosen mixer bowl. Pull apart **(C)**.

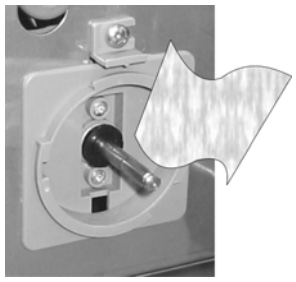


3.
Loosen whipper **(D)** pull whipper straight out from the machine.

4.
Turn lock knob anti-clockwise.**(E)** until it stops

Cleaning

5. Clean with a wet rag and drought drily.



Wash these parts:

.6.

A. Mixer bowl

B. Steam trap

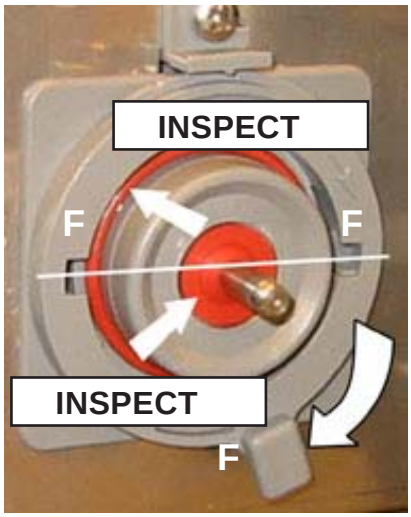
C. Whipper

D. Assembly plate

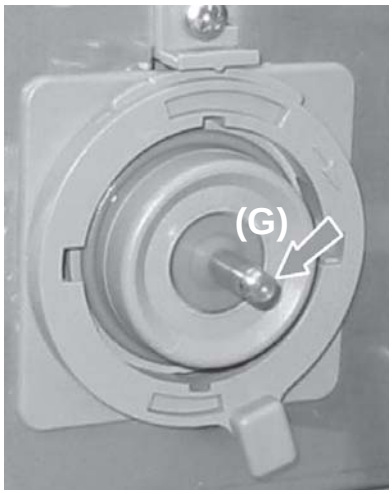
Make sure this parts are dry before use

REASSEMBLE: Mixer system

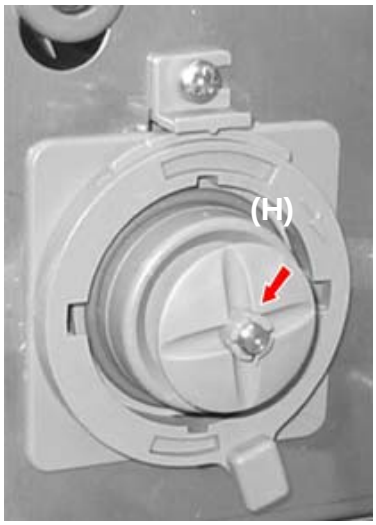
7.
Reassemble the assembly plate by turning lock knob **(F)** clockwise. **INSPECT** gaskets.

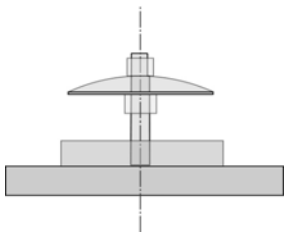


8.
Make sure that the motor whippers plane side will be in accordance with the whippers plane side. see next **(G)** and picture **(H).**

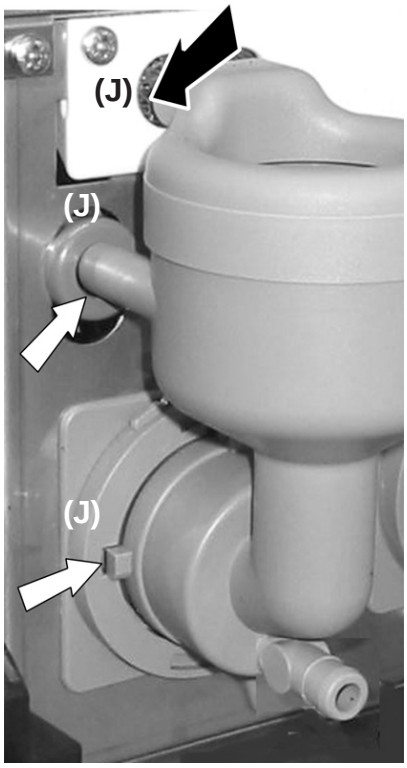


9.
Assemble whipper , pull until you hear a clicking noise. **(H).**

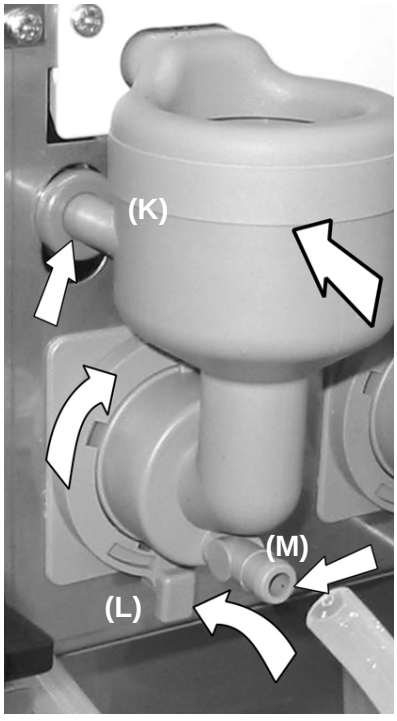




10.
Assemble mixer bowl and steam trap **(J)** see picture.



11.
Easily push the mixer bowl towards, according to **(K)** and lock with lock knob **(L).**Connect outlet hose **(M).**
(**NOTE**! make sure that all water hose are connected at right place



Dismantling and cleaning coffee filter.

A Tool for dismantling the coffee filter, comes with the machine.

1. Push **"+ button"** for 6 seconds.

After 6 seconds the display shows; "Change paper/ Rotate" "Push E/+".

2. **Push button for drink 2.**

The display shows; "Preparing paperload".

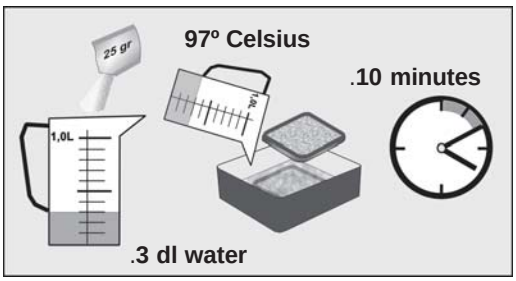
The machine will rotate in position.

When the display shows,"Change paper" open the door and insert the dismantling tool through the brewer spout all the way to the back of the cylinder, then slide it up until contact is made with the screen assembly.
Push up on the rear of the screen assembly until it pops out of the cylinder.

3. Soak the screen assembly in a solution of 25gr. cleaning agent in 3dl water for a maximum of 10 minutes.

Cleaning of coffee filter

Fig. 3.



(Cleaning agent receives from your retail dealer)

Fig. 2.

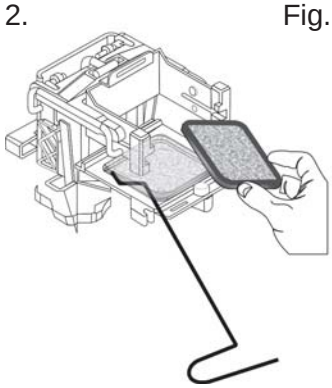
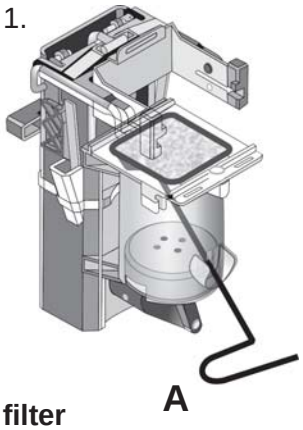


Fig. 1.



Dismantling coffee filter

4. Remount the screen assembly and close the door. Then the machine will return to start position and the machine is ready for use.
If machine not will go back in start position. Restart machine!

5. Make a cup of coffee and throw it out.
To make sure that there is nothing left of detergent.

Prolonged contact with cleaning agent may damage the screen assembly. Once this is done, the screen should then be thoroughly rinsed with dish soap and warm water to remove any leftover residue.

Cleaning agent: (brew mechanism)	**Coffee Queen article no 1104161**
Filter: (brew mechanism)	**Coffee Queen article no 47200213**
Tool: (dismantling filter)	**Coffee Queen article no 4720090**

Outside cleaning;

Outside cleaning; use a soft rag and liquid cleaning agent to prevent scratches.

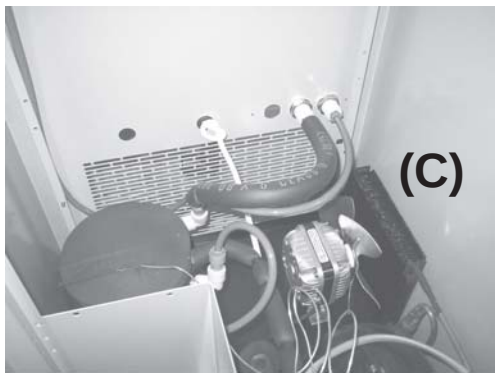
Condenser cleaning: Chiller unit. Must be cleaned every 6 month. With an extremily dusty environment you must have a more frequently cleaning.

1. Open door (base cabinet)

2. Loosen inspection plate (2 screws)

3. Remove inspection plate.

4.Clean condenser **(C)** free from dust,(between cooling flange) by using a brush, vacuum cleaner or compressed air.



Cup counter:

The machine has an in built cup counter which is available to see and reset with the key switch in ”cup” (normal) position.

1. **Push ”-” button for 6 seconds.**
2. After 4 seconds the signal will go faster..
   The display shows: **”Total xxx cups”**
3. Push button for drink 2.
   The display shows: **”Choice 1 free xxx cups”**
4. Push button for drink 2.
   The display shows **”Choice 1 coin xxx cups”**
5. Push button for drink 2.
   The display shows **”Choice 1 xxx cups in can”**
6. Push ”+” button to reach to ”choice 2” etc.
7. Push choice 3 to reset the counter.
8. Push ”Stop” button to go back to user mode.

Easy Access:

Volume and strength can be adjusted ±15% with the key switch in ”cup” (normal) position.

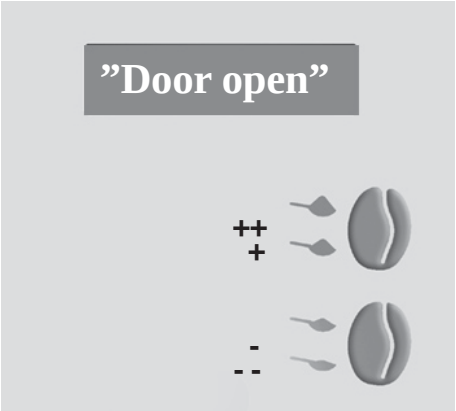
1. **Push ”+” and ”-” button at the same time.**
2. After 4 seconds the signal will go faster.
3. The display shows: ”Easy access” ”strength 1 100%”
4. Choose the drink you want to change by pushing ”+” or ”-” button.
5. Push button for drink 2.
6. The display shows: for example. Volume 4 and” Blinking 100%”
7. Change by pushing ”+” or ”-” button.
8. Push button for drink 2 to confirm the change. Press ”stop” to go back to user mode.

10. Safety functions. Eminence hot´n´cold

The machine is equipped with following safety functions

1. Indication of door
Door not closed
The display shows; ”Door open”

2. When machine is not in use:
Valves are blocked.



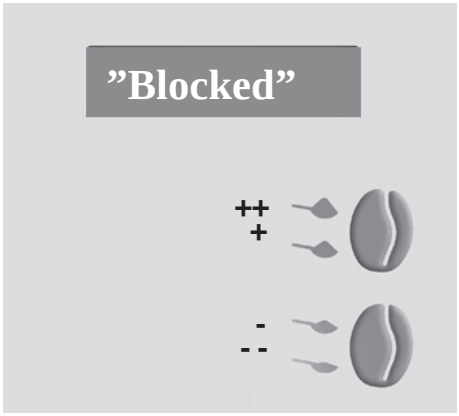
11. Failure messages . Eminence

Failure messages which can mostly be corrected without any help from service company

1. The display shows; ” Blocked” ”Water level low”
Please check incoming water connection
Turn off the machine with the main switch
wait for 10 sec. and turn on again.

2. The display shows normal: but no drink is coming.
Possible cause of failure:
Mechanical stop in the ingredients canisters or whipper.

Measure: Try to find the cause of failure. Clean the mixer system and try again.



12. Storage / Transport.

Transport and no use in long time.

1. Turn off the switch, pull out the plug and close incoming water tube.
2. Empty water tank.
3. Keep machine free from frost.

Long machine storage at temperatures below 0ºC (zero degrees celsius) can cause damage of the machine. Total emptying of water is recommended.

13. Installation of coin mechanism

Installation of coin mec for freshbrew machines. CQ

Important!: The coin mec. must only be installed by authorized, qualified personnel.

1. Assemble coin mec and connect to display-card, placed inside door. (see fig. 10).
(Connect with the enclosed cable (A). Make sure that power is off.

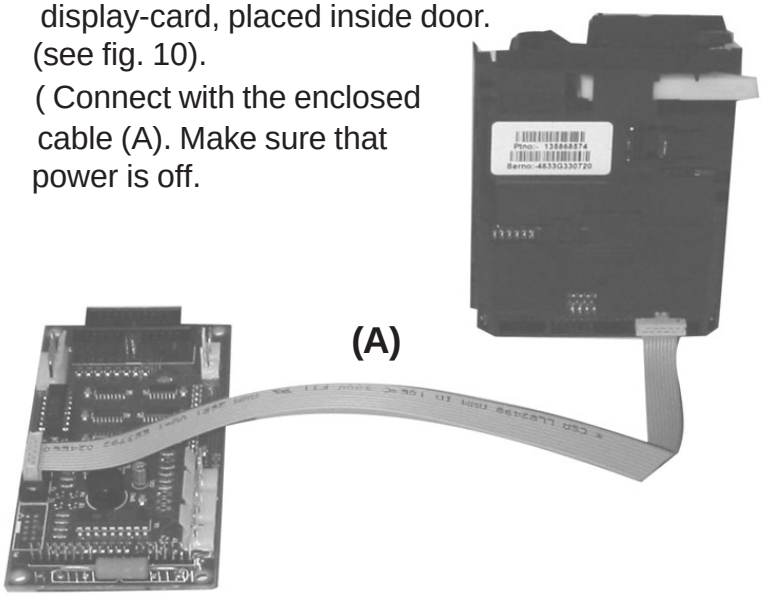
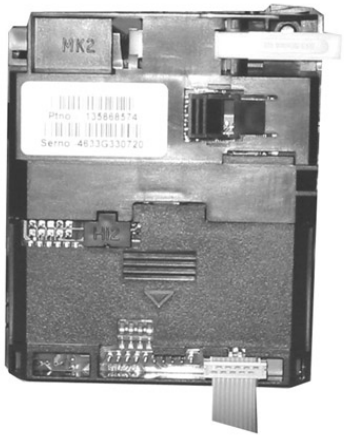
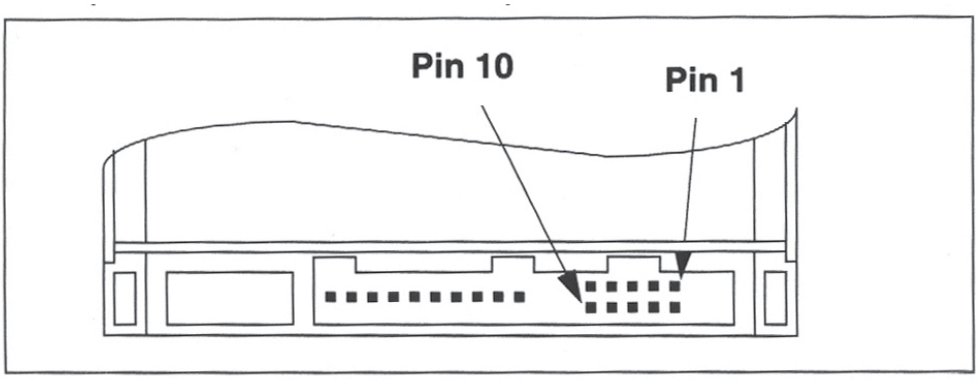


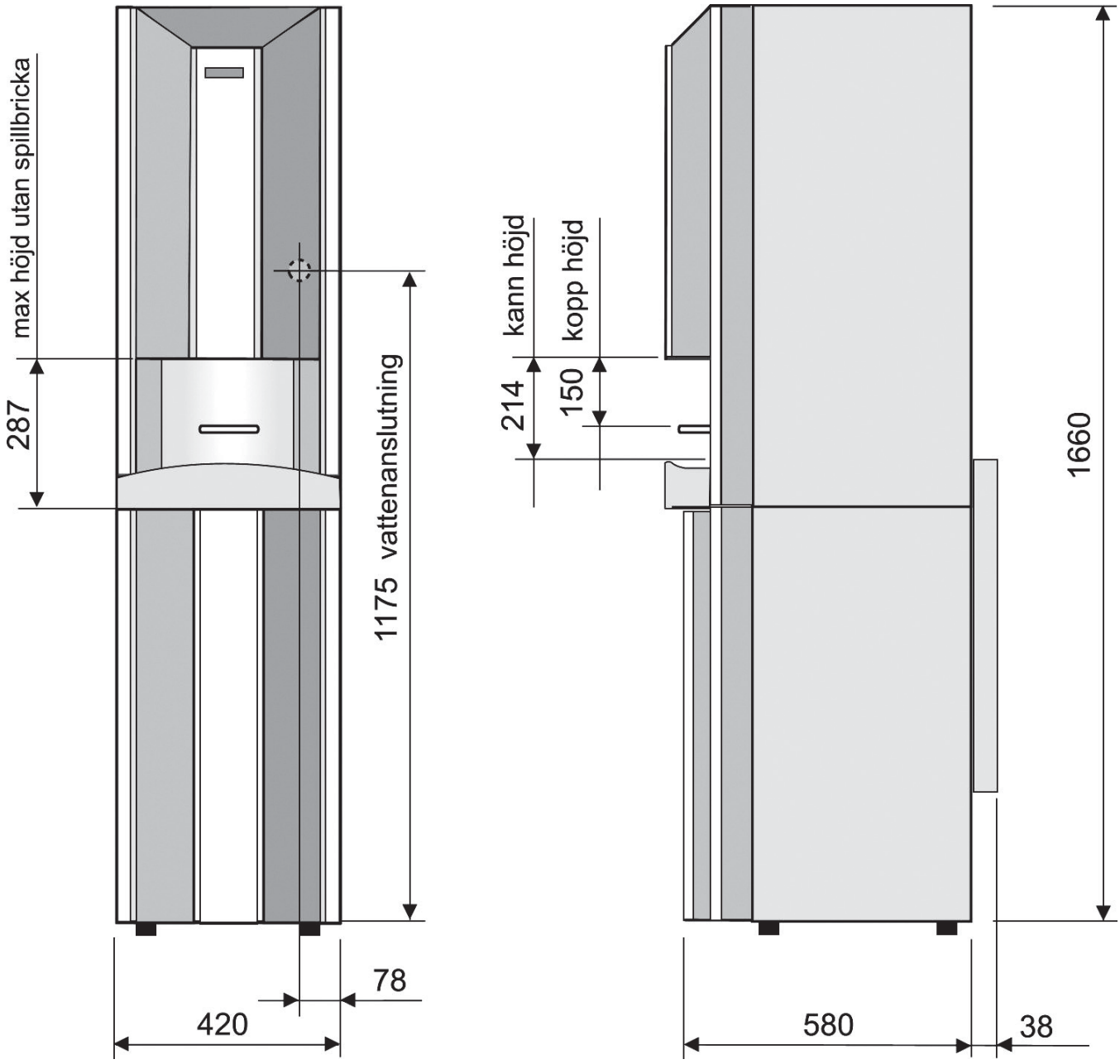
fig.(10)



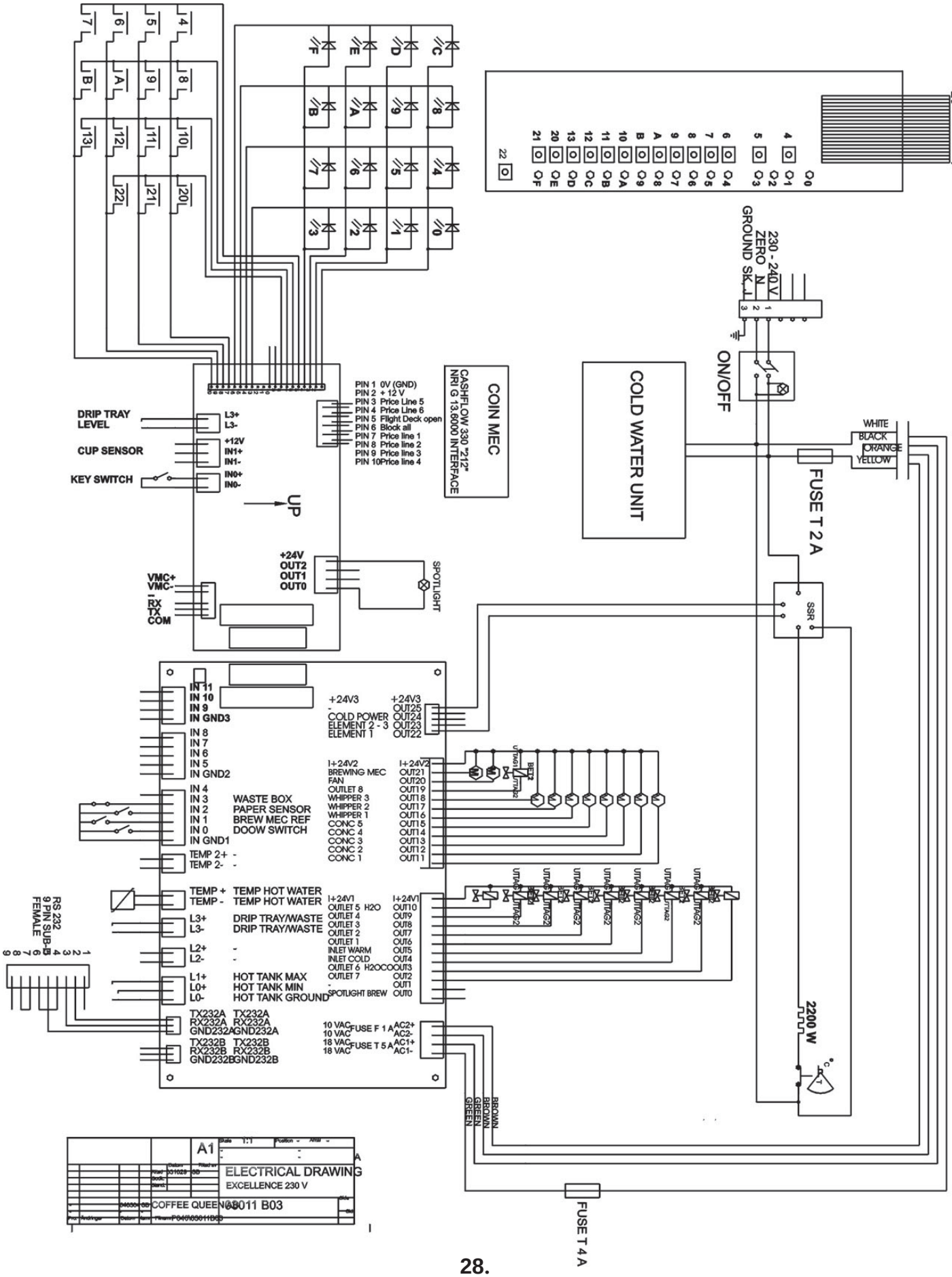
Cable connecting



Placement contact: Version 212


max höjd utan spillbricka
287
1175 vattenanslutning
78
420
kann höjd
kopp höjd
214
150
1660
580
38

15. Circuit diagram.



16. Exchange of water cleaning filter. Change every sixth month

To make sure a high quality on your drinks. change water cleaning filter every sixth month.

Exchanging water cleaning filter.

The display shows: ”Inlet filter”

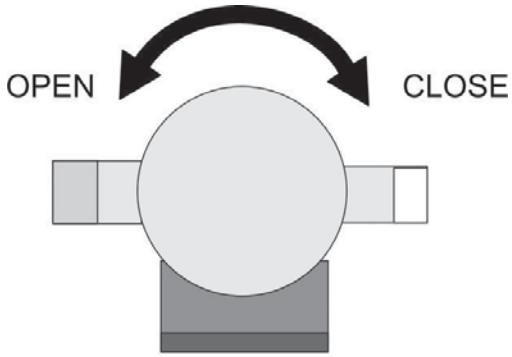
1. **Loosen** cartridge by turn it 1/4 lap. **See fig. A. (Open)**
2. **Assemble** the new cartridge by turn it 1/4 lap. **See fig. A. (Close)**

Fig. A.

Only use Coffee Queen original water cleaning filter:
Article no: 1505344

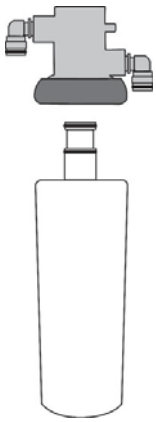
3. **Reset Timer: go to Easy Access.**
(Push ”+” and ”-” button at same time. Change with ”+” or ”-” button, until display shows ”filter”). Push ”E” button to accept.

(With reset means that a new adjustment is done, valid a new period of 6 month before the display shows ”filter” exchange again).



Filter from below

4. **Now push the button for chilled water. Push until water is coming in a regularly flow.**



COFFEE QUEEN

EMINENCE HOT ´N´ COLD

FÖR SERVICE

Please contact your retail dealer

Your retail dealer

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E-mail: info@coffeequeen.se www.coffeequeen.se

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